



Instructor FAQ

Q: Who are your proctors?

The team is comprised of strong communicators, technical troubleshooters and well-focused college professionals. Each Examity® proctor has been interviewed by a member of the senior management team.

Q: How can I make sure my test instructions are understood by the proctor and followed by the student?

Examity® software includes workflow for test providers. Our test rules page enables professors to customize the test experience just like they would in the classroom. For example, instructors can determine the length of the exam, and create specific rules like what a student can and cannot have with them during the test. The rules page also enables professors to select the security level and to allow more time for students with special needs.

Q: Is your system easy to use?

A student recently commented that, “Examity® is easier to use than Facebook.” Our solution is integrated with your LMS. Critical information such as class details and enrollment will be imported automatically.

Q: How many students can test during a single hour?

As an organization, we have gotten quite good at estimating test-taking demand at different times of the day, or night. Therefore, we staff according to the peaks and valleys that occur. During a recent high-point, we accommodated more than 300 simultaneous test-takers.

Q: How many days until I get back the results from the proctor?

Examity® provides real-time updates. As a student goes through the proctoring process, the system is updated in real time. Professors are able to check whether the student has scheduled her test, whether the proctor has finished his work, and if the test has passed the audit stage and achieved the status of complete. 99% of our tests are available within 48 hours.

Q: How do I teach my students how to use Examity®?

The Office of Digital Learning Tools is your hub for online tools and resources integral to your online teaching success. This website contains quick-guides for students as well as instructors. You can access this information at: <http://odltools.arizona.edu>. This website also has LMS specific instructor-to-student email templates with step-by-step instructions for using Examity®. These emails are in a Word document and can be fully customizable.